STATE OF MINNESOTA

Executive Department



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AUG 18 2021

President of the Senate

Governor Tim Walz

NOTICE OF APPOINTMENT

Jessica Kennedy

Because of the special trust and confidence I have in your integrity, judgment, and ability, I have appointed you to the office of:

Representative of Consumers Eligible for Public Health Care Program Coverage

MNsure Board of Directors

Effective: August 18, 2021 Expires: May 5, 2025

This appointment carries with it all rights, powers, duties, and emoluments granted by law and pertaining to this position until this appointment is superseded or annulled by me or other lawful authority or by any law of this State.

Signed and sealed August 13, 2021.

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Replacing: Phillip Norrgard

Tim Walz

Governor

Steve Simon Secretary of State

> Filed on August 13, 2021 Office of the Minnesota Secretary of State, Steve Simon

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Application for the position Representing the interests of Minnesotans eligible for public health coverage

Part I: Position Sought

Agency Name: Minnesota Insurance Marketplace Board

Position: Representing the interests of Minnesotans eligible for public health coverage

Part II: Applicant Information

Name: Jessica Kennedy Phone: (612) 293-9942

County: Ramsey

Mn House District: 42B US House District: 4

Recommended by the Appointing Authority: False

Part III: Appending Documentation

Cover Letter and Resume

Type File Type

Cover Letter application/pdf

Resume

application/pdf

Additional Documents (.doc, .docx, .pdf, .txt)

Type

File Name

No additional documents found.

Veteran: No

Part V: Signature

Signature: Jessica M. Kennedy Date: 2/21/2021 9:47:20 AM

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President of the Senate

Jessica M. Kennedy

124 Primrose Ct., Vadnais Heights, MN 55127; 612-293-9942 VP; jhodek1879@comcast.net

February 20, 2021

To Whom It May Concern,

Thank you for considering my application for a seat on the Minnesota Insurance Marketplace (MNsure) Board. In my profession as an attorney, I tend to stand out because I am Deaf. In my application for the MNsure Board, I likely stand out as a Department of Human Services (DHS) and MNsure alumni.

For more than six years, I contributed to MNsure's growth and successes, finally leaving my post in 2019 as the MNsure Deputy General Counsel and Policy Director. There, I was extremely proud to contribute to a talented team dedicated to executing systematic change for Minnesota through the implementation of the Affordable Care Act (ACA).

My time at MNsure was devoted to consumers and customer service. I designed, operationalized, and managed MNsure's Accessibility and Equal Opportunity (AEO) office. I did the same for MNsure's dispute resolution office, managing a budget exceeding \$1.6 Million and including over 5,000 appeals per year. Our process was never about "winning" administrative appeals; instead, it was about ensuring that each consumer had a meaningful experience and that MNsure consumers received equitable eligibility decisions. Before MNsure, I worked for DHS as an attorney and contributed legal advice to the abounding public programs it champions for Minnesotans.

I adored my time working for the state of Minnesota; the team is truly remarkable. Yet, I could not turn down an opportunity to more intensively serve "my" community. In my current role as VP of Legal and HR for Communication Service for the Deaf, Inc. (CSD) and in my role as Board Member for the Deaf and Hard of Hearing Bar Association, I'm able to contribute to opportunities that enhance, equalize, and engage the disability community. Through my work as a disability advocate, I serve a diverse and sometimes complex community through supporting a myriad of efforts. CSD is a large national non-profit with over 1,000 employees and an annual revenue exceeding \$40 Million, but we serve individuals.

I am intimately familiar with MNsure policy and operations. I am further informed of how state government operates and supports the MNsure structure. I am also familiar with the numerous MNsure stakeholders (e.g., insurers, providers, agencies, navigators and brokers). I would be honored for an opportunity to represent the needs of vulnerable populations, and especially people with disabilities. Thank you again for your consideration.

Most Sincerely,

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PROFESSIONAL PROFILE

I'm a high-energy, multi-faceted attorney and disability advocate. I'm uniquely capable of bridging transformational progress with tangible, tactical results; and I thrive building, orchestrating and contributing to teams. Recognized as an intuitive and collaborative leader, I build trust with employees and stakeholders of diverse experiences, backgrounds and management levels to achieve results. Naturally curious, passionate, and adaptable, I have a track record of delivering creative legal, HR and public policy solutions under pressure.

LEGAL AND PROFESSIONAL EXPERIENCE

Communication Service for the Deaf, Inc., Austin, Texas (virtual), September 2019-Present *Promoted to VP of Legal & Human Resources*

- Support various campaigns to empower individuals and organizations to create opportunities that enhance, equalize, and engage the deaf community (e.g., fundraising and grant writing support, coaching potential job candidates, drafting contracts for filmmakers to influence public perceptions on disability).
- Provide HR business consulting advice and recommendations to national non-profit with nearly 1,000 employees, including recruiting, hiring, training, leave management, overseeing terminations, and offboarding.
- Enable employee relations and promote a high performing workforce across multiple states while keeping manageable attrition.
- Investigate and advise on sensitive employee relations issues and employee workplace conflicts.
- Advance diversity, equity, inclusion and compliance efforts throughout CSD policies, practices, and training.
- Draft, analyze, and review business contracts that empower individuals and organizations to create positive change in our community.
- Perform research and provide recommendations on reducing corporate liability for large national nonprofit with over \$40 Million in annual revenue.
- Support the review of deaf-owned business investment proposals for CSD Social Venture Fund.
- Advise the Chief Executive Officer and leadership team on a wide variety of complex corporate legal matters, including contracts, employment, data privacy, intellectual property, securities, taxation, and governance.
- Supports the company's legal defense and response to all subpoenas, legal complaints, and EEOC charges.

MNsure, St. Paul, Minnesota, December 2012-September 2019

Promoted to Deputy General Counsel & Policy Director

- Hired, supervised, and led a team of six legal analysts; additionally, indirectly manage two to four attorneys.
- Advised and advocated for MNsure's Board of Directors, the MNsure Executive team, and Managers across the agency.
- Provided representation of MNsure's position on legal issues in a variety of venues, including anticipated or filed litigation, administrative hearings, legislative hearings, and meetings of the MNsure Board of Directors.
- Designed, operationalized, and managed MNsure's dispute resolution operations with a budget exceeding \$1.6 Million and over 5,000 disputes/year.
- Developed an alternative dispute escalation process, more accessible to consumers, and resulting in estimated savings of \$1 Million/year.
- Directed and provided analysis and response to legal-related correspondence.

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- Coordinated with the Attorney General's Office or other outside counsel on any pending or anticipated litigation.
- Prepared executive management for highly visible testimony at the Minnesota Legislature and United States Senate; also analyze potential impacts of state and federal legislation, draft bill language, and propose policy ideas.
- Monitored relevant federal rulemaking, and draft publicly available agency comments.
- Designed, operationalized, and managed MNsure's Accessibility and Equal Opportunity (AEO) office.
- Servde as ADA Coordinator, Affirmative Action Officer, Limited English Proficiency Coordinator, Digital Accessibility Co-Coordinator, and managed all contracts pertaining to language interpretation and translation, CART, captioning, and other accommodations.
- Reviewed comments for public release on highly sensitive, complex issues.

Minnesota Department of Human Services, St. Paul, Minnesota, June 2009-December 2012 *Promoted to Legal Management Office Attorney*

- In-house staff attorney for state government agency with over 6,000 employees, advised on healthcare and data privacy issues.
- Trained and managed day-to-day activities of paralegal and law clerks and provide support to the Privacy Official and Deputy General Counsel.

2008 Republican National Convention, St. Paul, Minnesota, Summer 2008 *Operations Intern, responsible for ADA accommodations*

- Created, coordinated, and implemented an accessibility plan for persons with disabilities, compliant with the ADA for 45,000 person event.
- Interviewed, evaluated, and selected vendors to provide ADA accommodations during the convention.

EDUCATION

William Mitchell College of Law, St. Paul, Minnesota Juris Doctor, May 2010

Magna Cum Laude; Dean's List

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University of Minnesota, Minneapolis, Minnesota Bachelor of Arts Degree, Political Science, May 2005

President of the Senate

PROFESSIONAL ADMISSIONS AND INTERESTS

- Member of the Minnesota Bar, 2010
- Member of the U.S. Supreme Court Bar, 2019
- Fluent in American Sign Language
- Board Member At Large for the Deaf and Hard of Hearing Bar Association
- Member of the National Association of the Deaf, Minnesota Association of Deaf Citizens, Hearing Loss Association of America.
- Grandma's Marathon, 2005; Twin Cities Marathon, 2012; Twin Cities Marathon 2018; Yoga Instructor RYT 200