

STATE OF MINNESOTA



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MAR 09 2017

MARK DAYTON
GOVERNOR

President of the Senate

NOTICE OF APPOINTMENT

Derrick Givens

7524 Xerxes Avenue North
Brooklyn Park, MN 55444
County of Hennepin
Congressional District 3

Because of the special trust and confidence I have in your integrity, judgment, and ability, I have appointed and commissioned you to have and to hold the office of:

POWER LIMITED TECHNICIAN

BOARD OF ELECTRICITY

Effective: March 13, 2017

Term Expires: December 31, 2019

This appointment carries with it all rights, powers, duties, and emoluments granted by law and pertaining to this position until this appointment is superseded or annulled by me or other lawful authority or by any law of this State.

IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Great Seal of the State of Minnesota to be affixed at the Capitol in the City of Saint Paul, March 8, 2017.



Mark Dayton

Governor

Steve Pinnon

Secretary of State

Replacing: James Freichels

OFFICE OF THE MINNESOTA
SECRETARY OF STATE **STEVE SIMON**

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Application for the position Power Limited Technician/Tech Sys Contractor

Part I: Position Sought

Agency Name: Board Of Electricity
Position: Power Limited Technician/Tech Sys Contractor

Part II: Applicant Information

Name: Mr. Derrick Donnell Givens
Phone: (612) 245-7710
Mailing Address: 7524 Xerxes Avenue North Brooklyn Park 55444
Email: derrick.givens@blackbox.com
County: Hennepin
Felony Conviction: No
Mn House District: 40B
US House District: 3
Recommended by the Appointing Authority: False

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Part III: Appending Documentation

President of the Senate

Cover Letter and Resume

Type	File Type	
Resume	application/pdf	

Additional Documents (.doc, .docx, .pdf, .txt)

Type

File Name

No additional documents found.

Part IV: Optional Statistical Information

Gender: Male

Disability: No

Age: 52

Political Affiliation: No Answer

Ethnicity: African American or Black

Hispanic, Latino or Spanish origin: No

Part V: Signature

Signature: Derrick Donnell Givens

Date: 12/19/2016 3:36:12 PM

DONE

DONE

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Project List

Estée Lauder Companies
Network Closets Refresh
Smashbox
California
\$200K
Account/Operations Manager

Anoka Hennepin ISD – 11
WiFi Implementation
Minnesota
\$1.5M
Operations Manager

Estée Lauder Companies
Server Room Move
GM Building
New York
\$300K
Account/Operations Manager

Estée Lauder Companies
Office Consolidation
Rue Cambon
Paris, France
\$500K
Operations/PM Manager

St. Paul Fire/Police Headquarters
Nortel PBX
St. Paul, MN
\$2.5M
Lead Technician

Cargill Excelsior Crossing
Campus Infrastructure Implementation
Hopkins, MN
\$1.5M
Operations Manager

Parkland Hospital
DAS Implementation
Dallas, TX
\$5.8M
Operations Manager

Professional Profile

I have extensive experience in many facets of the information transport systems industry. Over the last 34 years, I have performed both in field technician and management positions. I use my team member, leadership and effective communication skills to build solid relationships with clients, recruits and colleagues alike. Accountability, dedication and good work ethic have been some key factors lending to my past, present and future successful accomplishments.

Professional Experience

Black Box Network Services

6/06-Present

Manager, Field Service Operations

- Manage the day-to-day field service operations of the installation, delivery and deployment of technical resources.
- Meet goals for area of responsibility including analyzing and managing performance.
- Manage to annual budget and meet all financial performance objectives inclusive of gross profit and related financial metrics. Review and analyze budget and financial reports for area of responsibility and take corrective action as needed.
- Deploy and manage consistent, structured and disciplined systems, policies, procedures and practices to ensure stable and quality product & service delivery consistent with company objectives and customer expectations.
- Maintain and enhance a strong customer service-oriented environment focused on problem prediction, detection and resolution.
- Monitor technician work activities & outcomes and proactively identify and remove barriers to meeting customer expectations.
- Ensure staffing is maintained consistent with customer delivery requirements by proactively monitoring labor data and taking appropriate corrective action as needed.
- Build bench strength and lead succession planning for area of responsibility by identifying, developing and promoting high potential talent.
- Actively and consistently recommend and support all efforts to improve, simplify, automate and enhance day to day operations and the customer experience within area of responsibility. Support all company initiatives aimed at performance and quality improvement.
- Lead team to work collaboratively across the organization to ensure a seamless transition of work activities to meet customer & company objectives.
- Effectively support the planning and tracking of multiple projects, resource planning and allocation, task delegation to accomplish project goals and objectives
- Administer direct and indirect mentoring and training to technicians to foster positive customer experiences and strong career path development.

Black Box Network Services

12/99-6/03

Operations Manager

- Manage day to day operations efforts of project managers, account coordinators, and administrators for national client accounts representing \$5 million or more in potential revenue.
- Negotiate service affiliate contracts to work within the corporate model. Manage job costing and assist with revenue forecasting.

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President of the Senate

Derrick D. Givens, CTPM

7524 Xerxes Avenue North ♦ Brooklyn Park, MN 55444
612.245.7710
dgivens0001@gmail.com

Education

University of the District of Columbia

BICSI – ITS Technician

BICSI – ITS Trainer

CNET Training – Telecommunications
Project Manager

CPR Course – 2016

First Aid Course – 2016

Wachter Network Services

4/04-6/06

Field Manager

- Technical Recruiting and New Employee Training
- Jobsite Quality Assurance, Service Vehicle Inspections, and Tool Inventory
- RFQ Surveys and Project Estimating Assistance
- Supervisory Responsibility for Field Installers and Technician

Wachter Network Services

6/03-4/04

Senior Lead Technician

- Service, Install, and Repair Voice, Video, and Data Structured Cabling, Equipment, and Devices
- DVR, POS, LP, Routers, Voice and Data Switches
- Optical Fiber, Twisted Pair, and Coax Media

Software

Microsoft Word, Microsoft Excell,
Microsoft Project, Microsoft Outlook

Associations, Affiliations, Certifications, Licenses

Board of Trustees – IBEW - NECA MN
Statewide JATC

BICSI – Registered Technician

State of MN – Power Limited
Technician License

CNET – Certified Telecommunications
Project Manager

US Premise Network Services

12/98-12/99

Service Manager

- Manage MAC department's (20) installers and (10) project managers supporting over (700) client accounts.
- Coordinated, scheduled, and planned small installations, service, repair, and training.
- Technical advisor to account managers and field personnel.
- Generate and submit documentation using Microsoft products to support cut-over, job billing, and job planning.
- Certified BICSI trainer responsible for training and registering field personnel at various skill levels in the BICSI structured cabling registration program.

US Premise Network Services

6/96-12/98

Lead Technician

- Install voice, data, and fiber cables along with connectivity, hub termination, and distribution according to TIA/EIA standards.
- Conduct job engineering to include site surveys, labor hour projections, and parts ordering.
- Work independently to isolate and resolve customer premise service issues.
- Train Apprentice Technicians on voice and data cabling techniques.

References

Available Upon Request