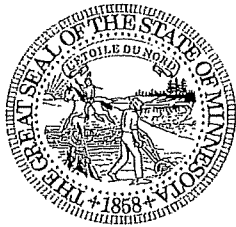


STATE OF MINNESOTA



MARK DAYTON
GOVERNOR

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JUL 20 2018

President of the Senate

NOTICE OF APPOINTMENT

Patrick Coyne

11833 Dunkirk Circle Northeast
Blaine, MN. 55449
County of Anoka
Congressional District 6

Because of the special trust and confidence I have in your integrity, judgment, and ability, I have appointed and commissioned you to have and to hold the office of:

AMBULANCE DIRECTOR

EMERGENCY MEDICAL SERVICES REGULATORY BOARD

Effective: July 23, 2018

Term Expires: January 3, 2022

This appointment carries with it all rights, powers, duties, and emoluments granted by law and pertaining to this position until this appointment is superseded or annulled by me or other lawful authority or by any law of this State.

IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the Great Seal of the State of Minnesota to be affixed at the Capitol in the City of Saint Paul, July 18, 2018.



Handwritten signature of Mark Dayton in black ink.

Governor

Handwritten signature of Steve Simon in black ink.

Secretary of State

Reappointment

Application for the position Ambulance Service Director

Part I: Position Sought

Agency Name: Emergency Medical Services Regulatory Board
Position: Ambulance Service Director

Part II: Applicant Information

Name: 7637540773 Patrick James Coyne Patrick Coyne
Phone: (763) 754-0373
Mailing Address: 11833 Dunkirk Circle NE Blaine 55449
Email: coyne80@msn.com
County: Anoka
Mn House District: 37B
US House District: 6
Recommended by the Appointing Authority: False

Part III: Appending Documentation

Cover Letter and Resume

Type	File Type
Cover Letter	application/vnd.openxmlformats-officedocument.wordprocessingml.document
Resume	application/msword

Additional Documents (.doc, .docx, .pdf, .txt)

Type	File Name
No additional documents found.	

Part IV: Optional Statistical Information

Gender: No Answer
Disability: No Answer
Age:
Political Affiliation: No Answer
Ethnicity: No Answer
Hispanic, Latino or Spanish origin: No Answer

Part V: Signature

Signature: Patrick J Coyne
Date: 11/20/2017 9:37:31 PM

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President of the Senate

Patrick J Coyne, 11833 Dunkirk Circle NE, Blaine, MN 55449 Ph: 763-754-0373,
coyne80@msn.com

Mark Dayton
Governor, State of Minnesota
5 Rev Dr Martin Luther King Jr Blvd #130
St Paul, MN 55155

Dear Governor Dayton,

The purpose of this communication is to respectfully request reappointment to the Emergency Medical Services Regulatory Board as the representative for Minnesota Ambulance Services.

It has been an honor and a privilege to serve as the representative for ambulance services on the Emergency Medical Services Regulatory Board for the past couple of years. I take the responsibility for being a board member seriously. During my tenure on the Board I chaired a work group tasked with re-drafting safety standards that were scheduled to sunset this year. I have attended nearly all scheduled meetings. I'm grateful for this experience and have learned a lot about the workings of the board and have gained a better understanding of state government.

I started in the industry in 1975 and have been a paramedic, and a Registered Nurse. My current position is serving as the Vice President of Ambulance Services at North Memorial. North Memorial Health owns and operates many services throughout the state. My position has provided me with an exposure to ground based ambulance services and rotor-wing services. I am also responsible for a state approved EMS Education Department. In addition I have accountability for the Community Paramedic Program at North Memorial.

My duties over the past 42 years in EMS has allowed me to network with other ambulance service leaders, medical directors and hospitals all over the state. I believe the breadth of my experience over an extended period of time and network of industry colleagues makes me appropriately qualified to represent Ambulance Services on the EMSRB. I believe the recent experience I've gained serving on the board has helped me to become an effective board member. It is with that in mind that I would like to leverage this learning and continue to serve in this capacity.

Respectfully submitted,

Patrick Coyne, RN BSN, PHN

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PATRICK COYNE - RN, PHN, EMT-P (RETI.)
11833 Dunkirk Circle, Blaine MN 55449 (612) 868-7106

HEALTH CARE MANAGER
Program Development / Performance Management

Results-producing Health Care Administrator / Registered Nurse / with a proven record of accomplishment in developing strategies to drive business projects, goals and objectives. Demonstrated ability to attract, retain, develop and lead highly engaged teams who outperform market peers. Experience in managing a wide variety of functions including marketing, finance, quality improvement, staff development, regulatory and accreditation processes. Adept at managing a large multi-site business. Skilled at developing cooperative relationships and communicating across the spectrum in a variety of formats. Responsible, respectful and effective as a team member or a team leader.

Clinical Management	New Program Financial Modeling
Employee Engagement	Budget Development / Management
Cultural Change Initiatives	Strategic Planning
Compliance / Regulatory	Marketing & Promotion
Recognition and Retention	Quality Management
Labor Negotiations	RFP Development

PROFESSIONAL EXPERIENCE

VICE PRESIDENT
NORTH MEMORIAL HEALTH AMBULANCE
2015-PRESENT

Executive level accountability for one of the largest private hospital based ambulance services in the country. Over 800 employees and revenues exceeding seventy-five million dollars annually. Service has both ground ambulance and rotorwing capabilities. Also provide leadership for population health management through a Community Paramedic Program. The service is ISO, NAAMTA and CAAS Accredited

DIRECTOR AND GENERAL MANAGER
NORTH MEMORIAL AMBULANCE, 2008- 2015
North Memorial Health Care – Robbinsdale MN

Have strategic management and P&L authority for a large CAAS / CAMTS Accredited Ambulance Company that includes Rotor Wing, Critical Care Ground, Advanced Life Support, Basic Life Support, and Special Transportation Services. Also responsible for oversight of an EMS Education Department and for Continuing Medical Education

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within the Medical Center. Responsible for 725 employees and for managing an annual expense budget exceeding fifty million dollars.

FUNCTIONAL DIRECTOR-AIR CARE, CRITICARE, OUTSTATE SERVICES.

NORTH MEMORIAL AMBULANCE, 2002 – 2008

North Memorial Health Care – Robbinsdale MN

Had management and P&L authority of a forty-five million dollar enterprise with 400 employees located in nine regions within Minnesota and Wisconsin. Managed a twenty million dollar operating budget.

REGISTERED NURSE, 2000 - Present

Allina Health Home Care & Hospice

St Paul, MN

Serve as staff nurse for patients needing home care and hospice services. Assessing patients and developing and implementing pain and symptom management strategies for patients whose pain and other symptoms are out of control. Also provide education, support and coping strategies for patient's families during the final phase of life.

MANAGER, AIR CARE, CRITICAL CARE GROUND TRANSPORTATION, & THE EMERGENCY COMMUNICATIONS CENTER, 1988 – 2002

North Memorial Health Care, Robbinsdale, MN

Responsible for deploying clinical and operational direction to a team of Critical Care RN's Paramedics and Dispatchers. Managed HR, education and quality improvement functions. Maintained policy and procedures. Worked extensively with contracted vendors. Developed and monitored budgets. Implemented High Performance EMS care delivery model which boosted productivity substantially. Implemented CAD system and redesigned work flow in the Emergency Communications Center.

MARKETING PRODUCT MANAGER, 1986 – 1988

North Memorial Health Care, Robbinsdale, MN

Defined strategy and developed and implemented a marketing plan designed to penetrate new markets and grow the Trauma & Emergency Services Product Line. With others on team took product line from relative market obscurity to a market leader.

PARAMEDIC SUPERVISOR, 1984 -1988

North Memorial Health Care, Robbinsdale, MN

Supervised the day to day activities of a busy metropolitan ambulance service. Duties included scheduling, training, conducting performance evaluations, maintaining supply inventory, payroll processing etc. Responded to customer service concerns. Organized public relations activities. Developed comprehensive driver's safety program.

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EMERGENCY PARAMEDIC, 1977 – 1984
North Memorial Health Care, Robbinsdale, MN

Provided care and transportation to patients suffering from trauma, medical, obstetric and mental health emergencies. Learned priority setting and working effectively to achieve goals under stressful conditions. Learned the value of communication, compassion, teamwork, creative thinking and quality decision making.

EDUCATIONAL BACKGROUND

Baccalaureate of Science Degree in Nursing

Bethel University – St Paul, Minnesota

Licensure

Registered Nurse (RN), State of Minnesota, R-144461-0

Emergency Paramedic Certificate

Hennepin County Medical Center – Minneapolis, Minnesota

PROFESSIONAL ASSOCIATION MEMBERSHIPS

Minnesota Ambulance Association

BOARD APPOINTMENTS

Board Member Minnesota Emergency Medical Services Regulatory Board

Chair -Hennepin County EMS Council

Past President -North Central EMS Cooperative

Past President - North Central EMS Institute

Metropolitan Director (Alternate) Minnesota Ambulance Association

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